GODFREY MEMORIAL LIBRARY



November 7, 2017

A library of History and the People who lived it.

We specialize in Genealogy, History and Biography.

To Whom It May Concern:

I have submitted all of the documentation required to receive the e-rate discount for our telephone service. Each form submitted was certified. The final form, the BEAR invoice is on page 2. It was certified on October 24, 2017.

However, I received an e-mail on November 6, 2017 informing me that the reimbursement is \$0 because "No Form 486 Filed or Form 486 Missing". A customer service representative from the customer service line for the USAC Schools and Libraries division told me that form 486 is stuck in a technical glitch that makes it look like it is in review. They have escalated the technical problem to be resolved. But, the deadline has passed for me to submit another invoice in time.

I am requesting a deadline waiver per instructions from the customer service representative.

Thank you for your assistance,

Beth Mariotti

Beth Mariotti

Executive Director

